

# JOB DESCRIPTION

<b>Job Title:</b>	<b>Floating Support Worker</b>
<b>Responsible To:</b>	<b>Lambeth Service Manager</b>
<b>Responsible For:</b>	<b>Amari Project</b>
<b>Conditions of Service:</b>	37.5 hours per week 25 days annual leave rising to 30 days per annum Public Holidays 6 month probationary period 3% matched contribution to SWA stakeholder pension scheme
<b>Salary:</b>	<b>You will be on Solace's salary band 5.</b> <b>Starting salary of £27,500 to 28,000 per annum, depending on relevant experience</b>
<b>Contract:</b>	<b>Permanent</b>
<b>Location:</b>	<b>Lambeth &amp; Greenwich</b>

## Main Purpose of Job

To deliver excellent standards of floating support to women (and children) who have been sexually exploited (trafficking and exiting prostitution), primarily within designated 2<sup>nd</sup> stage accommodation; in particular focusing on the long-term employment, training and resettlement of these women by:-

- Delivering case work ensuring that contract requirements are met, defined service standards are maintained, and compliance with policies and procedures.
- Positively promoting the Amari Project internally and externally
- Resettling service users into long-term move-on accommodation
- Carrying out risk and needs assessments and providing support for women in 2<sup>nd</sup> stage accommodation who have been sexually exploited (trafficked for sexual exploitation or who have exited prostitution)



- Ensuring development of networks of support to address isolation; encourage independence and enable women to rebuild their lives and move towards independence.
- Ensuring effective coordination of all aspects of housing management for 9 designated 2<sup>nd</sup> stage accommodation units

### **Key Tasks and Responsibilities**

- Take responsibility for health and safety in all of the units including organising contractors to carry out regular checks
- To co-ordinate and resolve repairs and complete accident and incident reports where necessary
- Re ordering and replenish items in the flats including furniture and white goods
- Work with volunteers where feasible to enhance the capacity of the service
- Support service users to identify, assess and manage risk associated with complex needs, sexual exploitation and repeated trauma.
- Work with service users to continue their exiting prostitution/trafficking journey and support around mental health diagnoses and recovery model, where applicable.
- Keep and maintain accurate and confidential records of all work undertaken
- Ensure publicity material is effectively distributed and contribute to the development
- Represent the team at relevant key meetings and forums in particular those linked to sexual exploitation and trafficking
- Attend regular supervision and appraisals in accordance with current Solace procedures
- Identify opportunities for training and development of key partners in our areas of work.



## **Corporate Responsibilities**

- Ensure that all Solace's policies and procedures in your work area are up to date
- Ensure effective implementation of Solace's Equality and Diversity policies and ensure awareness and integration of an equalities and human rights agenda in all your work
- Ensure that the service user is at the heart of all service delivery and development
- Attend all meetings and training relevant to your role
- Attend regular team meetings, ensuring that you contribute to effective working practice and communication
- Act as an ambassador for Solace

**Carry out other duties appropriate to the post as requested by your line manager.**

*Whilst every endeavour has been made to outline the duties and responsibilities of the post, these duties are not exhaustive.*



# PERSON SPECIFICATION

Your application should give clear examples of your experience, knowledge, skills and abilities gained in both paid and/or unpaid (volunteer) work for **each** of the Person Specification criteria.

<b>Experience</b>
Demonstrable experience of working with vulnerable people, some of which is with women exploited through prostitution or trafficked for sexual exploitation
Experience of multi-agency partnership development
Experience of working in a regulated environment, managing risk and following case management procedures to meet the needs of a diverse and vulnerable client group
Experience of Project Management
<b>Knowledge + Understanding</b>
A sound working knowledge of the practical, emotional, social and economic issues facing women and children affected by domestic/ sexual abuse
A sound working knowledge of legislation, housing, welfare and policy relating to domestic/ sexual abuse
Knowledge of Housing Management processes required within a supported housing setting
Knowledge of risk management processes
<b>Skills + Abilities</b>
Excellent written and verbal communication skills
Effective negotiation, advocacy and interpersonal skills
Ability to work sensitively and in a non-judgemental manner with vulnerable service users
Ensuring health and safety requirements are met
Managing environmental impact
<b>Values + Ethos</b>
A thorough understanding of anti- discriminatory work and practice
A commitment to the values and ethos of Solace Women's Aid
A commitment to fostering innovation in working practice
A flexible approach to your work
A commitment to respecting and valuing service users' perspectives and involvement in Solace